



CONTRACT FOR UTILITY SERVICE

Today's Date: _____ Check One: Own ___ Rent ___ Landlord ___

Desired Service Start Date: _____

Service Address: _____

Mailing Address, if different: _____

APPLICANT(S):

Name: _____

E-mail Address: _____

Home Ph#: _____ Cell Ph#: _____

Driver's License#: _____ SSN: _____ DOB: _____

Employer: _____ Work Ph#: _____

SPOUSE/CO-OCCUPANT:

Name: _____

E-Mail Address: _____ Cell Ph#: _____

Driver's License#: _____ SSN: _____ DOB: _____

Employer: _____ Work Ph#: _____

EMERGENCY CONTACTS:

Name: _____ Phone # _____

Name: _____ Phone # _____

PREVIOUS SERVICE

Have you ever had utility services with the City of Glenpool? Yes ___ No ___

If so, previous address(s): _____ Dates: _____

The undersigned agrees to pay the established rates set forth by the Glenpool Utility Service Authority Ordinances and agrees to regulations governing said services. This application becomes contract upon the establishment of service.

APPLICANT'S SIGNATURE: _____

FOR OFFICE USE ONLY	
Account #: _____	Receipt #: _____
Deposit Amount: \$ _____	Connect or Transfer Amount: \$ _____
Connect: ___	Read and Leave On: ___ Time: 10 – 12 pm ___ 2 – 4 pm ___



Hours for Lobby and Drive Thru:

Monday - Friday 8:00 a.m. – 4:30 p.m.

Glenpool Web Site: www.glenpoolonline.com

Contact Information: Office: 918-322-5442 Fax: 918-322-5443

Deposit: A Deposit and a Connection/Transfer fee is required on all water accounts before water service will be established.

Billing: Utility bills are generated on or about the 15th of each month and due on the 10th, or the next business day if the 10th falls on a weekend or holiday. Late payment penalties of 10% are applied and reminder notices are sent on or about the 11th of each month. Service interruption, due to non-payment is performed on or about the last Tuesday of each month. A minimum bill consists of consumption volumes up to 1,000 gallons.

Payment and Location: Bills may be paid at: **14526 South Elwood Avenue**. Monday - Friday 8:00 a.m. – 4:30 p.m. In our drive thru you will also find a night depository. We offer online bill pay or payment by phone. Cash, Checks, ACH bank draft, VISA or Master Card are all acceptable methods of payment. Payments may be mailed to: **City of Glenpool, 14526 S Elwood Ave, Glenpool, OK 74033**.

Returned Checks or ACH Drafts: If the City of Glenpool receives two (2) insufficient items we can no longer accept checks or bank drafts from that resident for a period of one (1) year from the date of the last returned item. Payment must be made by debit/credit card, money order or cash only. There will be a \$30.00 return item fee. Notification of a returned item will be a discreet door tag placed on the customer door by a utility serviceman, and payment must be made within 24 hours.

Service Request, Cut offs and Changes: Service request and changes must be made before 2:00 p.m. to be performed the same day. Request made after 2:00 p.m. will be scheduled between 10:00 a.m. – 12:00 p.m. or 2:00 p.m. – 4:00 p.m. for a later day. Any service may be terminated for non-payment, on or after the last Tuesday of the same month as the due date. Upon service termination for non-payment, the meter shall be locked or pulled. Customer will continue to receive a minimum bill until account is processed as a final. To resume service, the delinquent balance of the bill plus a \$30.00 delinquent fee shall be paid. Accounts disconnected for non-payment must be paid prior to 6:00 p.m. to have service restored the same day.

Water Meters: Meters are read the first two weeks of each month. A limit of three (3) customer re-reads per calendar year, for each separate account, shall be permitted at no cost. Additional requests shall be assessed a \$30.00 fee per re-read, which will be added to the customer's account. The fee will not be assessed if the reading is found to be incorrect.

Leak Detector and Detection (Tampering with Meter): It is unlawful for **anyone** other than a utility employee to repair or turn meter off/on. Should our service technician notice that someone has tampered with a meter, he/she will report the incident to the office. The service shall be immediately terminated; and a penalty up to as much as the law will allow may be imposed, upon conviction in municipal court.

Moving or Disconnecting Service: When moving from a residence you **MUST** notify **Utility Billing of the date water is to be disconnected in order to stop the billing process.** You will need to provide a forwarding address for your final billing. Your final bill cannot be processed until a final read has been applied to billing, therefore you will normally receive one more bill beyond the date of disconnection. Deposits on accounts will be applied to the final balance and any refund will be sent to the forwarding address. If the deposit is less than the final bill, the final bill will be mailed and due the 10th of the following month. If you move and transfer service to a property within the City of Glenpool and the final bill is not paid in a timely manner the final balance due will be assessed to your current address.

City Of
Glenpool
Creating Opportunity

Trash Service

\$15.82 per month: One 95 gal. trash & one 95 gal. Recycle Poly-Cart provided by American Waste.
 \$14.22 per month: One 65 gal. trash & one 95 gal. Recycle Poly-Cart provided by American Waste.
 \$11.42 per month: Senior rate for either size listed.

If you would like extra poly carts for trash or recycling please ask for more information on the fees.

AMERICAN WASTE CONTROL, RESIDENTIAL

1420 W 35TH STREET

Tulsa, OK 74104

Phone #: (918) 582-1147

Fax #: (918) 582-1146

The following are special pick up rates for Bulk items. Bulk items need to be arranged and paid for before your regularly scheduled pick up day. Please call for items not on the list so American Waste can make special arrangements to pick up. Cannot take any hazardous materials. (Chemical or Medical) Cannot take construction materials such as dirt, rocks, cement or wood (ei: 2" x 4", plywood)

DESCRIPTION	RULES/EXCEPTIONS	AMOUNT
Dishwasher	No "Built-In Cabinet"	\$5.00 each
Console TV	Bust Picture Tube	\$10.00 each
Flat Screen TV		10.00 each
Mattresses or Box Springs		
King		\$14.00 each
Queen/Full		\$9.00 each
Twin		\$6.00 each
Washing Machine		\$10.00 each
Dryer		\$10.00 each
Sofa/Couch	No Hide-A-Beds	\$10.00 each
Love Seats	No Hide-A-Beds	\$10.00 each
Recliner/Chair		\$5.00 each
End/Coffee Table		\$5.00 each
Microwave		\$5.00 each
BBQ Grill		\$5.00 each
Carpet Rolls	4' long x 2' wide: 2' diameter	\$10.00 each
Bundled Limbs	Extra	\$1.00 each
Extra Trash Bags		\$1.00 each
Christmas Tree		\$10.00 each
Hot Water Tank		\$10.00 each
Lawn Mowers	(Empty all fluids)	\$5.00 each
Computer		\$5.00 each
Printers		\$5.00 each

Tree Limbs or Branches must be bundled, (4' long x 2' wide: 2' diameter), do not put in poly-cart.

Extra Trash Bags: Within reason, cannot weigh more than 50 lbs.

Bags cannot contain yard debris i.e. leaves.